



M Clayton  
26/09/2017  
V1  
010011 / 010012

PREPARED  
DATE  
VER NO.  
PRODUCT CODE

# Instruction Manual

For

## IRiS Master Pairer

### 6 way / 10 way



**experia**  
multisensory for everyone

Experia  
Acorn Phase 3, High Street  
Barnsley, South Yorkshire  
S72 7BD, United Kingdom

T 0800 612 6077  
Einfo@experia-innovations.co.uk  
Wwww.experia-innovations.co.uk

**Congratulations** on the purchase of a Master Pairer.

The IRiS Master Pairer allows the user to 'pair' any IRiS Talker to any IRiS Listener. It makes the pairing of products which are inaccessible possible and from one convenient location.

**Please ensure you read and follow these Instructions carefully before installing or operating the unit. Please keep this manual for future reference.**

Heed all warnings on the product and within this manual. If upon receipt of this product, the user suspects that the product is defective, and/or requires service or repair due to malfunction or damage to the product, please contact the manufacturer immediately. Please be aware that improper installation and/or use or misuse of this product may result in injury, death, or adverse reactions to its user. This product is intended to be installed and/or use by a trained professional. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended uses of the product.

## Features

- IRiS Wirefree Compatible
- Ergonomic Design
- Switch Membrane Fascia
- Rechargeable Battery
- Wireless recharging of the battery
- Durable
- Easy to use
- 3 Year Manufacturers Guarantee



### Pack contents

- 1 x Master Pairer
- 1 x USB Cable
- 1x Wireless Charging Pad
- 1 x Power Supply
- 1 x Product Manual

### Unpacking your Master Pairer

Check packaging for signs of damage before opening.  
Do not use sharp objects during unpacking.  
Check the parts received against the Pack Contents.  
Read the product manual before use.

## Charging your Master Pairer

Although your Master Pairer will have been charged before shipment it may require recharging before use.

Simply plug the power supply into a standard mains outlet, connect the USB lead to the power supply, connect the USB lead to the charging pad and switch on the mains supply.



Now position the Master Pairer onto the charger.

When it is in the correct position you'll hear a "beep" and the charger LED on the Master Pairer will light up.

The charging LED on the charging pad will also have changed colour.





## Operating Instructions

### To Pair your IRiS listeners with the Master Pairer

1. Switch on the listener(s) you wish to pair with your Master Pairer.
2. Allow them to go through their colour change start up cycle.
3. Decide which listener is going to be paired with the numbers on the front of your Master Pairer. Ideally keep a list of which number pairs which Listener e.g. Button 1 on Master Pairer = IRiS Bubble Tube
4. Locate and press the Pair Button on your listener.
5. Within 5 seconds press the number button on the Master Pairer (the red transmit LED lights up).
6. The listener and the Master Pairer should now be paired.

To test this press the number on the Master Pairer you have just paired with your listener, the listener should stop working and after a few seconds start in passive mode (as no talkers have been used). If this fails to happen repeat the steps above.



### To Pair your IRiS talkers with IRiS listeners using the Master Pairer

1. Decide which Talker is to control which Listener and switch these on.
  2. Press the button on the front of the unit that corresponds with the listener you want to pair.
  3. Within 5 seconds of pressing the button, activate the Talker. E.g. Turn the Qube over.
  4. The Talker will now be paired and the next action will control the listener.
  5. To prolong battery life, the unit automatically switches off if no activations are sensed for a few seconds.
- For the unit to be fully operational it needs to be recharged every day.

## Troubleshooting

Q1. The unit doesn't work.

A1. Has the battery been recharged? If so,

A2. Have you followed the instructions on how to pair IRiS Listeners and Talkers with the Master Pairer? If so,

A3. Have you followed the instructions for the Listeners and Talkers you're trying to use with the Master Pairer?  
If so please contact our support team, preferably via email, see our contact details on the next page.

### CAUTION:

**The wireless charging Master Pairer uses the latest lithium polymer batteries. There are no user serviceable parts and no attempt should be made to change the internal battery.**

## Cleaning and Maintenance

The unit should be cleaned with a damp soft cloth.

A non abrasive cleaning agent may be used for stubborn stains. Ensure no liquid enters the unit.

The unit has been designed for use by people with special needs however this does NOT mean it is unbreakable. You must ensure the unit is not dropped, thrown, stood upon, immersed in water, etc.

## Guarantee

All products manufactured by ourselves are backed with a three year guarantee.

All other items carry a manufacturers 1 year guarantee.

All guarantees are collect and return.

If your product needs to be returned to our factory we will arrange collection of the item and return it to you when repaired, all we ask is you pack the product securely.

If in the unlikely event that a product purchased from us develops a fault please contact us on

**Freephone 0800 612 6077** or [email us](#) and our technical team will assist

Experia Registered Office:

**Acorn Phase 3  
High Street  
Grimethorpe  
S72 7BD**

If you have any questions or need information about any of our products and services please call us on

**Freephone 0800 612 6077**

If you would like a FREE Sensory Brochure you can request one by telephone or visiting our website.

For more information on Experia Free 3D Room Designs or to schedule an onsite visit from our sales team then please request a visit by telephone, email or by using the form on our website.

## Support Contact Details

For USA please email [support@experia-usa.com](mailto:support@experia-usa.com)

For Ireland please email [support@experia-ireland.ie](mailto:support@experia-ireland.ie)

For UK and rest of the world email [support@experia-innovations.co.uk](mailto:support@experia-innovations.co.uk)

Telephone: 0044 (0)845 644 0977.

Please note: email is our support teams preferred communication and this takes precedence over telephone calls.

**Manufactured in the UK by:**

Experia, Acorn Phase III, High Street, Grimethorpe, Barnsley, South Yorkshire, S72 7BD



© Copyright 2015 Experia All rights reserved Experia. Experia is a registered trademark